

SAFETY GUIDANCE FOR HOT TUB HIRE AT



THIS SHOULD BE READ IN CONJUNCTION WITH OUR TERMS & CONDITIONS

*GUESTS MUST NOT USE THE HOT TUB FACILITIES IN ANY CIRCUMSTANCES
IF YOU HAVE NOT SIGNED THIS DISCLAIMER PROVIDED ON CHECK IN*

GENERAL:

The hot tub requires daily testing and chemical treatment to comply with current legislation and for your ultimate safety. This is carried out between 9-10:30am every day and takes 15 minutes per hot tub. Please ensure you are not using the hot tub during these hours, your understanding is appreciated.

If the hot tub is not in use, then the cover should always be replaced & closed for your safety; leaving the cover open for prolonged periods will reduce the hot tub temperature and therefore ruin your enjoyment & also affect water clarity. Ensure when opening the lid that the front clips are undone, and the first half of the cover is folded back over the metal arm and remaining half of the cover & then use the metal arm to lift both halves up off the hot tub back out of the way. **DO NOT PUT THE COVER ON THE FLOOR** to avoid grit and dirt getting inside the hot tub and to avoid damage to the cover, the metal arm is there to support and hold the folded back cover in place safely. We will always demonstrate to all our guests on arrival how to access the hot tub, remove the cover and operate the jets and lights. We will remind you of some of the most important hot tub rules, the rest will be clearly displayed above the hot tub and here prior to arrival.

The hot tub is not available after 8am on your departure day to allow for thorough cleaning and preparation for the next guests

THE RULES FOR SAFETY & GUIDANCE ON USE:

FAKE TAN MUST NOT BE WORN IN THE HOT TUB UNDER ANY CIRCUMSTANCES – it causes significant damage to the body of the tub and the filtration system, resulting in replacements being needed and possible closure of the hot tub during your stay.

Guests **MUST** shower before using the hot tub, to ensure the removal of makeup, moisturisers, perfumes, deodorants, body oil & grime that will affect the clarity of the water and chemical balances, this ensures a pleasant experience for all. Please rinse all swimwear to avoid residue laundry products creating foam in the hot tubs. Guests should also shower after using the hot tub to remove residual hot tub chemicals.

In consideration to the other glamping units the hot tub should not be used after 2300. We have a strictly enforced no noise policy site wide after 22:30 and this applies to glamping and the outside deck areas, no music is to be played after this time and we ask if you are out after this time to keep voices low as sounds travel in the countryside very easily, thank you.

Please take care when using the hot tub and do not run when wet underfoot. Our decked areas are of a non-slip material but care should still be taken when entering and exiting the hot tub especially as your feet will be wet.

Plastic glasses are provided for hot tub use - no glass or general crockery are allowed outside the unit or shared kitchen area.

Make sure all users know where the main isolator power switch is in case you need to power off in an emergency. **DO NOT** use this other than for an emergency.

AT NO POINT MUST ANYONE WALK OR SIT ON THE HOT TUB COVER. This is both for your safety and to ensure no damage to the cover itself.

DO NOT USE THE HOT TUB IF YOU HAVE SKIN, EAR, GENITAL OR OTHER BODY INFECTIONS, OPEN SORES OR WOUNDS. AT NO POINT SHOULD THE HOT TUB BE USED IF YOU SUFFER FROM THE ABOVE. THIS COULD CAUSE THE SPREAD OF INFECTION, IRRITATE YOUR CONDITION FURTHER AND CONTAMINATE THE HOT TUB FACILITY.

DO NOT USE THE HOT TUB CONTINUOUSLY FOR MORE THAN 2 HOURS AT A TIME. This is first and foremost not good for your health and, secondly, running the pumps and leaving the lid open for longer will result in temperature loss and deterioration of water quality. Recommended guidelines suggest that you should use a hot tub for 15 to 30 minutes at a time with a maximum of 45 minutes at any one time.

ONLY USE THE TOWELS PROVIDED FOR THE HOT TUB & NOT THE SHOWER ROOM ONES

WE REMIND YOU THAT WE ARE A NO SMOKING FACILITY SO THERE IS NO SMOKING IN OR AROUND THE HOT TUB AND DECKED AREAS

DO NOT EAT FOOD WHILST IN THE HOT TUB

DO NOT IMMERSE YOUR HEAD UNDERWATER, TIE BACK LOOSE LONG HAIR AND REMOVE DANGLY JEWELLERY

DO NOT SIT OR STAND ON THE HOT TUB COVER OR THE PLASTIC FILTER HOUSING INSIDE THE HOT TUB

Drinking alcohol in a hot tub can be dangerous. A hot tub causes your blood vessels to dilate which in turn will cause your blood pressure to rise. This means that alcohol will get into your blood stream faster and circulate through your body faster which will have a greater effect on you than normal. The heat of the tub and the alcohol combined can cause dehydration and possible heat exhaustion. If you feel any of the following symptoms then get out of the tub immediately: Lightheaded, dizzy, nausea, rapid heartbeat, faint or fatigue, headache, extreme sweating.

WHEN USING THE HOT TUB, IGNORING SAFETY ADVICE PROVIDED & NOT FOLLOWING THE RULES & GUIDANCE, IS THEN AT YOUR OWN RISK

HOT TUB DAMAGE/BREAKAGES, MISUSE & LOSS OF CAUTION DEPOSIT:

YOU WILL BE HELD RESPONSIBLE FOR ANY DAMAGES: to the lid, vinyl cover, lifting system, controls or filtration & it will result in loss of caution deposit.

In the case of misuse and/or not following the guidelines set out above (especially regarding not showering before use or signs of oils/fake tan in the filtration system which result in the hot tub facility having to be shut down due to contamination, chemical in-balance, damage etc & replacement filters being needed) this will result in the loss of your caution deposit.

Any maintenance required because of the introduction of pollutants (including soap, shampoo etc) will result in loss of part or all your caution deposit.

ANY CHARGES INCURRED & DEDUCTED WILL BE FULLY DETAILED AND PHOTOGRAPHIC EVIDENCE TAKEN.

CHARGES:

- Empty, clean and refill hot tub £100.00
- Replacement filter £80.00
- Replacement cover £500.00

Damages will be charged at cost plus labour at £15 per hour.

If we have follow on quests that cancel due to the hot tub not being available as a result of damages caused by misuse by leaving quests, then their total booking cost will be recovered including any of the above.

WE HAVE READ & UNDERSTOOD THE RULES & GUIDANCE ABOVE
WE ACCEPT FULL RESPONSIBILITY FOR OUR ACTIONS WHILST USING THE HOT TUB PROVIDED
WE WILL USE THE HOT TUB IN LINE WITH THE RULES AND GUIDANCE PROVIDED
WE WILL REPORT ALL DAMAGES/BREAKAGES BEFORE DEPARTURE
WE UNDERSTAND THE ACTIONS THAT WILL RESULT IN LOSS OF OUR CAUTION DEPOSIT

SIGNED: 1.....2.....

PRINT NAME: 1.....2.....

DATED:

